

Terms & Conditions of Hire for Wendy's Wardrobe

- 1 It is assumed that customers have read, understood and agreed to the listed conditions of hire. Signature thereof will be deemed as acceptable.
- 2 When hiring any costumes please bring a proof of address, e.g. Driving License.
- 3 All costumes remain the property of Wendy's Wardrobe.
- 4 Any change of costume is solely at Wendy's Wardrobe discretion and subject to a £10 surcharge.
- 5 Customers must wear suitable underwear whilst wearing our fancy dress costumes.
- 6 Costume hire period is for one night; the following working day is allowed for return, unless otherwise agreed at the time of booking.
- 7 Costumes must be returned on the date specified on the invoice; failure to do so will result in a £5.88 per day surcharge.
- 8 The named hirer has the sole responsibility for the costume/s during the hire period. Customers who do not return costumes will be prosecuted.
- 9 Costumes to be returned within normal shop opening times.
- 10 No refunds will be issued once a costume has been booked.
- 11 If a costume has been booked and subsequently damaged by a third party before your hire date, Wendy's Wardrobe will offer a comparable replacement.
- 12 The total hire price must be paid to book a costume. No costumes will be booked or "put to one side" without payment.
- 13 Customers **must not wash costumes.**
- 14 Customers **must not attach sticky labels to any part of the costume.**
- 15 Customers **must not pin, sew or iron any part of the costume that is hired.**
- 16 The **deposit** will be **forfeited** or the **cost of a replacement charged** if a costumes is:
 - 16.1 **Returned beyond reasonable repair**
 - 16.2 **Returned needing specialised cleaning**
 - 16.3 **Returned with permanent damage, i.e. cigarette burn/s**
 - 16.4 **Returned with one or more items missing**
 - 16.5 **Not returned to Wendy's Wardrobe for whatever reason**
- 17 **Customers should check their costume/s thoroughly and advise the shop before closing time if there are any problems with it. A message can be left on 01634 826760 or you can email wendydressup@aol.com. Any damage not reported will be charged to the hirer.**
- 18 The deposit or the total cost of a replacement will be deducted from the customer's credit /debit card if the costume is returned, as per condition 15.
- 19 Costumes do not have wigs and accessories included in the price unless otherwise stated.
- 20 Hangers and bags must be returned, failure to do so will result in a £1 charge per missing hanger/bag.
- 21 No refunds on accessories will be given unless they are faulty.
- 22 We accept CASH, DEBIT & CREDIT CARDS. We do not accept cheques, personal or business. The security deposit is currently £50 per costume. This also applies to footwear. In some cases the security deposit is £100.